The Macmillan Haematology Nurse Specialist

Providing support for patients and their families

at the Royal Sussex County Hospital
Who are the Macmillan haematology nurse specialists?

We are a team of four Haematology nurse specialists based at The Royal Sussex County Hospital. Each of us acts as the keyworker for particular diseases but all work as part of the haematology multidisciplinary team.

Nicola Bateup – Myeloma – works Monday, Wednesday and Thursday

Claire Rouen and Kat Chamberlain – Lymphoma and CLL – work Monday and Friday

Diane Fitzgerald – Acute Leukaemia, CML, MDS, MPD, MF, Aplastic anaemia – works Monday, Tuesday, Thursday and Friday

Acting as your key worker, we are able to provide support and information to all patients and their families, with a suspected or confirmed diagnosis of a haematological cancer or haematological diagnosis.

This may be information about the disease, its treatment, financial or emotional matters. We can also suggest other useful sources of help and support.

The Haematology nurse specialists are part of a team of healthcare professionals who specialise in the different aspects of your care. This team has a weekly team meeting to present all new cases. Consultant haematologists, oncologists, radiologists, pathologists and nurses discuss each case to make the diagnosis and plan your treatment.

The team also uses this meeting to discuss response to treatment. If you would like a copy of any letter written about your treatment, please ask your nurse specialist.
We also have a Macmillan Support Worker in our team who can provide information and (non-medical) advice and support. This may include assistance with appointments’ and investigations and liaising with other health and social care professionals on your behalf. She can also make referrals to other services both in the hospital and in the community.

Please feel free to contact us at any time during our normal working hours, either via telephone or email. If we are unavailable at the time leave a message, and we will call you back as soon as possible. We aim to get back to you the same day but will sometimes be the next working day.

Even if you think your problem is trivial, it usually helps to talk to someone who understands your diagnosis.

**Macmillan haematology nurse specialists**
01273 696955 Extension 63807
nicola.bateup@nhs.net
diane. Fitzgerald1@nhs.net
Claire.rouen@nhs.net
Kathryn.chamberlain3@nhs.net

**Macmillan Haematology Support Worker**
01273 696955 Ext.63807
ellabowen@nhs.net

The lymphoma support team can be contacted on bsuh.lymphoma.support@nhs.net
Other useful phone numbers

Haematology day unit (Monday – Friday 8am – 8pm)
01273 696955 Extension 67413

Haematology ward (out of hours)
01273 696955 Extension 64771

Haematology secretaries
01273 696955 Extension 64658

Sussex Cancer Centre Chemotherapy unit
01273 696955 Extension 64799

Sussex Cancer Centre main reception
01273 696955 Extension 64324

PET CT Appointments
01273 696955 Extension 64572

CT appointments
01273 696955 Extension 64926

Pharm@Sea
01273 523257

Macmillan Helpline
0808 808 0000

Useful Websites
www.lymphoma-action.org.uk
www.myeloma.org.uk
www.leukaemiacare.org.uk
www.macmillan.org.uk
www.macmillan.org.uk/horizoncentre

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carer and patient information group approved