

Exception report : 18 weeks incompletes standard & 52 week waiters

Description

- National standard = 92%
Local Trajectory or local standard = 83.94%
Actual performance (March month end) = 84.16% (4760)
- The Trust has a target of zero 52-week waiters by October 17.
On 24 April 2017, we will be instigating a 16-week programme of work to deliver the current 110 x 52-week patient backlog.

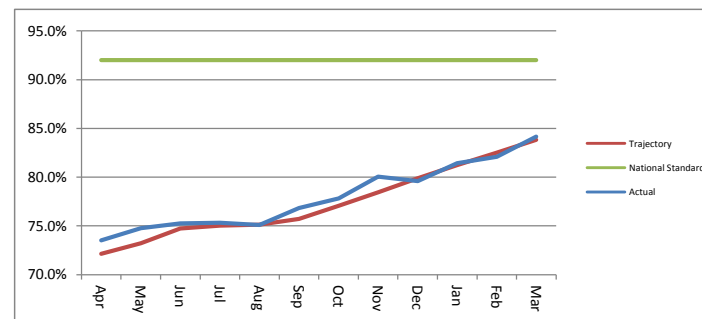
Key issues

1) We failed to deliver the 92% standard in March. However, the actual month-end position for March was 84.16%, which was ahead of the trajectory target of 83.94%. Against the national backdrop of deteriorating performance in RTT, we continue to show sustained month-on-month improvement against our trajectory. It was a significant achievement to remain on trajectory in February and March when winter pressures usually interrupt the elective programme. All directorates will be taking part in a 6-week trajectory rebasing programme, which will require individual directorate sign-off as we put in place agreed levels of delivery for the next 6-months.

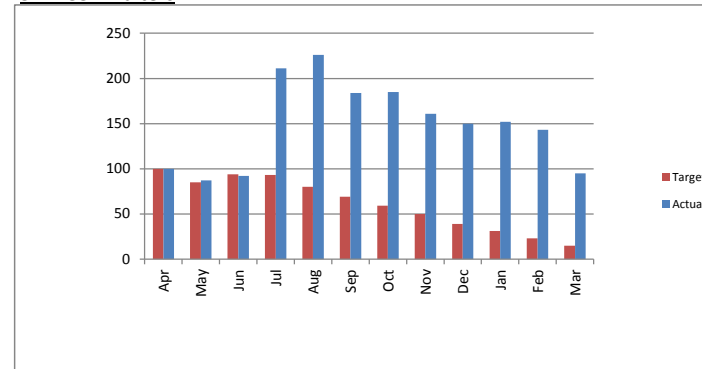
2) The total volume of patients waiting over 52-weeks at the end of March was a major concern at 95. These cases remain largely stoma reversal cases in the Digestive Diseases Directorate. The target trajectory for this standard has never been achieved since May 2016. We have submitted a revised trajectory to NHSI to clear the backlog by October 2017. The delivery plan for this trajectory is underway and includes prioritising a complex patient cohort for treatment at RSCH and providing more clinical cover for surgical patients to be treated at PRH. As indicated above, a clearly defined 16-week programme will go live on 24 April to clear all DD 52-week plus waiting patients. This will bring us to a provisional end date of 16 August 2017.

Trend Graph actual V target

18 weeks standard



52 Week Waiters



Over 52 week waits at the end of March 2017; Specialty breakdown

| | Inpatient | Outpatient | Under Review |
|-----------------------------|-----------|------------|--------------|
| Digestive Diseases Surgical | 85 | 6 | 4 |
| Neurosurgery | 2 | | |
| Total | 87 | 6 | 4 |

| Action | Description | SRO | By when |
|---|---|-----|---|
| 1. The RTT trajectory will commence the rebasing phase on 18 April for a 4-6 week turnaround time. Additional targets will be set against higher performing directorates to identify key opportunities to bring forward the Trust's delivery of its overall aggregate target. | 1. Individual CIU trajectory plans to be compiled, reviewed and signed-off from 18 April for a designated 4-6 week period. This will require individual Directorate triumvirate sign-off, which will be monitored both at the weekly RTT meeting and monthly performance reviews. | SC | Weekly RTT meetings and Monthly Directorate Performance Reviews |
| 2. Complex 52week wait cases are prioritised at RSCH including preferential access to theatres and beds. A Consultant and junior doctor rota with enhanced nursing has been set up from April 2017 at PRH to support additional surgery throughput. | 2. Monday all day lists set up at PRH, additional capacity at RSCH both in established sessions and potentially utilising CEPOD, evening and weekend sessions. | SC | 24 April 2017 |