

Meeting:	Brighton and Sussex University Hospitals NHS Trust Board of Directors
Date:	6th July 2015
Board Sponsor:	Medical Director & Chief Nurse
Paper Author:	Deputy Medical Director (Safety and Quality)
Subject:	Safety, Quality and Patient Experience Strategy

Executive summary

The aim of the *Safety, Quality and Patient Experience Strategy* is to look at safety and quality through the eyes of those who use our services. To do this the Strategy poses a series of six key questions that are important to patients, their families and their carers.

The strategy sets out the Trust philosophy for the delivery of safe high quality care but also practical steps we will take to deliver our aim. It also gives an overview of the people and structures in place to monitor safety and quality in the organisation. Above all it sets the standard for great care by encouraging a kind, compassionate culture backed up by systems and processes that will deliver what patients, the Trust and staff value.

Developing such a culture is at the root of our Values and Behaviours Programme which will support this strategy.

The next step is detailed planning and implementation of the projects in year 1, which includes the 3 priorities for improvement detailed in the Trust Quality Account.

Links to corporate objectives	The Safety, Quality and Patient Experience Strategy, enables all of the Trust corporate objectives: <i>excellent outcomes; great experience; empowered skilled staff; high productivity; deliver the clinical strategy</i>
Identified risks and risk management actions	Risks to patient safety, quality and experience and their mitigations are reviewed routinely at the Executive Safety and Quality Committee
Resource implications	Where specific project work is required to deliver the aspirations of this strategy, they will be described in more detail, including resources required, in the annual Quality Accounts
Report history	Quality and Risk Committee, May 2015; Executive Team, June 2015

Appendices

The Safety, Quality and Patient Experience Strategy 2015 to 2020

Action required by the Board

The Board is asked to approve the Safety, Quality and Patient Experience Strategy 2015-2020