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<b>Meeting:</b>	<b>Brighton and Sussex University Hospitals NHS Trust Board of Directors</b>
<b>Date:</b>	<b>30<sup>th</sup> March 2017</b>
<b>Board Sponsor:</b>	<b>Chief Executive</b>
<b>Paper Author:</b>	<b>Chief Executive</b>
<b>Subject:</b>	<b>Chief Executive's Report</b>

## **Executive Summary**

The Chief Executive's report advises the Board of:

- Progress with the Western Sussex Partnership Arrangement
- Progress on the Emergency Department Redevelopment
- Preparations for the CQC inspection in April
- The findings of the national staff survey and;
- The Government's Mandate for the NHS
- The Trust's support to Pride and Trans Pride

## **Action required by the Board**

The Board is asked to note the Chief Executive's report and ask for further information or clarification as required.

<b>Links to corporate objectives</b>	This report concerns all of the Trust corporate objectives
<b>Identified risks and risk management actions</b>	None specific to this report
<b>Resource implications</b>	None specific to recommendations in this report
<b>Report history</b>	The Chief Executive reports formally to each Board meeting

## **Report to the Board of Directors, 30th March 2017 Chief Executive's Report**

### **1. Western Sussex Partnership Arrangement**

Since the Board meeting in February, the Board has had useful discussions with NHS Improvement (NHSI), and with Western Sussex Hospitals NHS Foundation Trust (WHSFT) to finalise the management agreement effective from 1<sup>st</sup> April 2017.

I signed the final agreement on behalf of the Board on 23<sup>rd</sup> March and formal announcement of the agreement took place on 27<sup>th</sup> March, including agreed communications with BSUH staff and stakeholders, which will be followed by a range of discussions with staff across the hospital sites as the Western Executive Team assume responsibility for the operations of the Trust.

### **2. Emergency Department Redevelopment**

NHS Improvement has confirmed approval of the Strategic Outline Case to redevelop the Emergency Department at the Royal Sussex County Hospital.

A combined Outline Business Case /Full Business Case (OBC/FBC) is in development in discussion with Western colleagues and NHSI.

### **3. CQC Inspection**

Work continues in preparation for the CQC inspection in April. I chair a weekly CQC project meeting and regular visits are taking place in all areas, including out of hours, and across all hospital sites.

Actions arising from the mock CQC inspections are being actively addressed, with a particular focus on hand hygiene compliance, cleaning standards, and medicines and records security. A 'message of the week' is promoted through team meetings and handovers. Communication materials for staff have been prepared, together with evidence files.

The Provider Information Request (PIR) has been submitted to CQC including the self-assessment and strengths and weaknesses. Positive discussions have also taken place with CQC setting the context for the inspection.

### **4. National Staff Survey**

The national staff survey (2016) results were discussed at the Quality and Performance Committee last week. Every eligible member of BSUH staff received the National Staff Survey questionnaire and 40% of staff responded.

The findings are stark, with the Trust in the bottom 20% of Trusts for the majority of questions. This includes the key areas below:

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- "Care of patients / service users is my organisation's top priority" – 64% of our staff agreed compared to a national average of 76%
- "My organisation acts on concerns raised by patients /service users" 61% of our staff agreed compared to a national average of 74%
- "I would recommend my organisation as a place to work" 42% of our staff agreed compared to a national average of 62%.
- "If a friend or relative needed treatment, I would be happy with the standard of care provided by this organisation" 55% of our staff agreed compared to a national average of 70%.

A number of Trust initiatives have started to address the issues raised by staff and the overall level of staff engagement, including the work of the Improvement Academy; senior leaders' visits; the Nursing and Midwifery Foundation of Care Programme; the "Working Together Effectively" anti-bullying campaign; the appointment of a full-time Freedom to Speak Up Guardian; the introduction of a new staff support service called "Connections" , and the roll out of a wide range of Health and Well-being initiatives.

These programmes of work and initiatives will provide the basis for the development of a longer term transformation plan for the Trust. Discussions are taking place with Western regarding the priorities in addressing the findings of the survey, which will be taken forward after April and progress will be monitored on a more regular basis.

### 5. **Government Mandate for the NHS**

The Government has published its Mandate to NHS England for 2017/18, which sets out the Government's objectives to 2020 and the budget for NHS England over the next 5 years.

The key deliverables for NHS Trusts in 2017/18 are as follows:

- The roll-out of 7 day services in for priority clinical standards to 50% of the population by April 2018, and the whole population for five specialist services (vascular, stroke, major trauma, heart attack and paediatric care) by November 2017
- Deliver aggregate A&E performance above 90% by September 2017, with majority of Trusts meeting 95% in March 2018, and aggregate performance of 95% by end 2018
- Meet agreed standards for A&E, diagnostics and RTT
- Achieve the 62 day cancer waiting time standard, and maintain performance against the other cancer standards
- Reduce NHS related Delayed Transfers of Care in support of a total reduction of Delayed Transfers of Care to 3.5% by September 2017

Compliance with the key deliverables will continue to be monitored by the Board.

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## 6. **Pride and Trans Pride**

A visible Trust presence is planned at Trans Pride and Pride in 2017 to build confidence in the communities served by the Trust, and with Trust staff, to comply with the Public Sector Equality Duty, and support the recruitment of volunteers and support for the Trust.

The Senior Management Team (SMT) has expressed its support for the events, noting the importance of visible Trust leadership and the Board is asked similarly to support the planned Trust engagement

## 7. **Excellence in sustainability reporting**

Public Health England (PHE) and NHS England (NHSE) have recognised the Trust for excellence in sustainability reporting based on an assessment of all provider and CCG Annual Reports. Good sustainability reporting is recognised as helping to demonstrate good use of resources, mitigation of negative environmental impact and maximisation of positive impact for patients and public health.

**Evelyn Barker**  
**Chief Executive**  
**March 2017**