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<b>Meeting:</b>	<b>Brighton and Sussex University Hospitals NHS Trust Board of Directors</b>
<b>Date:</b>	<b>23<sup>rd</sup> February 2017</b>
<b>Board Sponsor:</b>	<b>Chief Executive</b>
<b>Paper Author:</b>	<b>Chief Executive</b>
<b>Subject:</b>	<b>Chief Executive's Report</b>

## **Executive Summary**

The Chief Executive's report advises the Board of: the feedback received from CQC following their assessment at the end of January; the positive outcome of the national Picker in-patient survey; progress with financial special measures; an important milestone in the 3Ts programme; and the work undertaken as part of the partnership arrangement with Western Sussex Hospitals.

## **Action required by the Board**

The Board is asked to note the Chief Executive's report and ask for further information or clarification as required.

<b>Links to corporate objectives</b>	This report concerns all of the Trust corporate objectives
<b>Identified risks and risk management actions</b>	None specific to this report
<b>Resource implications</b>	None specific to recommendations in this report
<b>Report history</b>	The Chief Executive reports formally to each Board meeting



## Report to the Board of Directors, 23<sup>rd</sup> February 2017 Chief Executive's Report

### 1. Introduction

Over my first 30 days as Chief Executive, I have spent as much time as possible out and about across the Trust, meeting staff and familiarising myself with our two main hospital sites. I will also be getting out to services based in satellite sites in the near future. I have now met all of our Clinical Directorate teams and been shown around many of their areas, together with some of our 'back office' functions to hear about the contribution they make as well as some of the challenges they face.

Amongst the many staff I met was Mick Brown, our Mortician at PRH, and it was my absolute pleasure to present him with his Star of the Month award. Mick has been with BSUH for 35 years and exemplifies the passion and dedication shown by all of our staff.

I have been particularly impressed by the commitment shown by our nursing and clinical teams in the care of our patients, over what has been an unprecedented winter, both locally and nationally, with very high levels of emergency admissions.

### 2. CQC Assessment

Following the CQC inspection in April 2016 when BSUH was rated as 'inadequate', the Trust received a section 29a Warning Notice and was subsequently placed in Special Measures. The Warning Notice detailed the scale of improvement required of the Trust and CQC returned at the end of January to assess the progress made against the Warning Notice. CQC gave positive feedback in a letter which the Board will consider later in the meeting, particularly regarding medical and nursing leadership, and patient safety in the Emergency Department.

CQC has written to the Trust to confirm that it plans to undertake a full re-inspection between 25<sup>th</sup> and 27<sup>th</sup> April 2017 and has issued its Provider Information Request (PIR). The Trust will submit the information required and in preparation for the CQC visit, a mock inspection will take place on 28<sup>th</sup> February and 1<sup>st</sup> March at RSCH and PRH to ensure readiness for the visit.

### 3. National in-patient survey

The Trust has received the initial results of the national in-patient survey, undertaken by Picker which will inform the CQC National Patient Survey, published in April/May 2017. The survey sample comprised patients who had received inpatient care in August 2016.

The survey found that the Trust had worsened significantly on no questions but had improved significantly on 4 questions:

- sharing a sleeping area with opposite sex;
- getting clear answers to questions from doctors;
- having confidence and trust in doctors;
- and feeling well looked after by staff.

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The Trust was significantly better than the 'Picker' average in 5 questions:

- having confidence and trust in nurses
- knowing which nurse was in charge of care
- answering call buttons promptly
- discharges being delayed by more than an hour
- and feeling well looked after by staff

This marks important progress, in line with the progress we have made against the CQC requirements. The survey found that we still have work to do to improve patient privacy and dignity, involve patients in their discharge and explain effectively the care we are providing. Detailed analysis will be undertaken and triangulated with complaints, family and friends data to inform our improvement plans.

## **4. Financial Special Measures**

As previously reported, under the NHSI Single Oversight Framework, BSUH is 1 of 8 Trusts placed in financial special measures. Whilst facing significant financial challenge, some good progress had been made in, for example, reducing the reliance on higher cost agency staff.

The Executive Team are working closely with the Clinical Directors and Corporate budget-holders to ensure we meet our projected year-end position.

## **5. 3Ts Programme – demolition of the Jubilee Building**

The first step in the demolition of the Jubilee Building at Royal Sussex County Hospital was marked with a ceremonial hammer swing by a junior sister from the Oncology Ward. The oncology and infectious diseases wards moved out of the Jubilee Building in November 2016, to the new Courtyard Building which offers a significantly improved environment for patients. The demolition of the Jubilee Building marks another important milestone in the 3Ts programme.

## **6. Western Sussex Partnership Arrangement**

The Western Sussex management team continues to meet with teams at BSUH as they undertake due diligence in preparation for the management contract with BSUH, which is planned to be effective from 1<sup>st</sup> April.

The contract will be considered by both Boards in March 2017.

**Evelyn Barker**  
**Chief Executive**  
**February 2017**