



BUZZ

1. Nominations are now open for the Patient First Star Awards 2020!

It's that time of year again - and no, we don't mean Valentine's Day - nominations for the Patient First Star Awards are officially open and we need your help to recognise the shining stars at BSUH this year.

Staff, patients and members of the public are encouraged to nominate a member of staff, volunteer, team or service who they feel has gone beyond expectation and is an inspiration to others.

Trust Managing Director Dr George Findlay, said:

"Staff and volunteers across the Trust have worked incredibly hard during the last 12 months. The awards are an ideal opportunity to recognise all the fantastic work that has gone into delivering the best care to our patients.

Last year we received more than 750 nominations. It was an honour to read them and they were a wonderful way for people to say thank you to our staff and volunteers for everything they do."

There are eight award categories to choose from which reflect the behaviours and values we see across the trust every day – find out more about the categories on the next page.

A judging panel will consider all the nominations and the winners will be honoured at the annual Stars Awards ceremony in July. The event is generously supported by the BSUH Charity which receives many donations from patients and visitors who want to thank staff for all the great care provided.

- ♥ Has a member of staff or volunteer impressed you with their compassionate care or gone the extra mile to help patients or colleagues?
- ♥ Has a team impressed you by how they've pulled together or made improvements to patient care?
- ♥ Would you like to nominate someone for being an all-round hospital hero or patient champion?

Visit the website at www.bsuh.nhs.uk/awards/ to find out more. Nominations close on Sunday 15th March at midnight.



Some of the 2019 Patient First Star Awards attendees

NOMINATE OUR SHINING STARS

TEAM

(Contribution to Outstanding Care)

For a team that has triumphed in the face of adversity, or pulled together to maintain care, quality or performance in defiance of extraordinary pressures.

EXTRA MILE

For staff exhibiting an exemplary attitude to patient care, service delivery or innovation and improvement, including championing equality, diversity and inclusion.

OUTSTANDING LEADERSHIP

A leader may not necessarily be a manager, but someone who displays behaviors that inspire others to achieve, demonstrates vision and educates, mentors or supports others to help them develop new skills.

HOSPITAL HERO

Staff who are the jewel in their team, whose drive, enthusiasm or good sense of humour inspires those around them, especially at times of difficulty or stress.

COMPASSIONATE CARE

For staff who go beyond normal expectations to care for patients with exceptional kindness, dignity and respect, showing the Trust's commitment to make care our number one priority.

PATIENT CHAMPION

For staff who embody and exceed the Patient First values of kindness and understanding, fairness and transparency, working together and excellence.

SUPPORT SERVICES

This award recognises a team whose work plays a key role in supporting BSUH to deliver outstanding care and service to patients, staff and visitors.

VOLUNTEER

For volunteers who have made a major difference to a patient, relative, colleague or team through their community spirited commitment to serving their local hospital.

Non-Voting Awards

EMPLOYEE OF THE YEAR

The Employee of the Year is selected from staff awarded Star of the Month. Additional nominees cannot be accepted for this category. Star of the Month provides an opportunity for any member of staff, bank worker or volunteer across the organisation, in all areas and at all grades, to be recognised for their efforts.

CHAIRMAN'S AWARD

This award seeks to reward an exceptional member of staff or a team who has made an exemplary contribution to the Patient First programme and helped develop genuine cultural change across the Trust. It may be an individual or a group which the Chairman has met, or has been mentioned to him by colleagues during a visit or highlighted in one of our many complimentary letters from grateful patients and relatives.

All categories are open to individuals or teams, clinical and non-clinical, unless indicated.

2. Meeting our 62 day cancer target and improving patient pathways

In the fast pace nature of the work we do it's not often we pause to reflect on our successes but in meeting the 62 day cancer target and the improvements made by the people and teams involved it's an opportunity to do just that.

The national cancer target is set at 62 days between the date the hospital receives an urgent referral for suspected cancer and the start of treatment. This provides a challenging framework for many trusts to work within, particularly for BSUH as a tertiary centre, with lots of combining factors adding pressure. In December 2019 we hit this target for the first time since April 2017.

A huge amount of work went on behind the scenes to achieve this and started with a back to basics approach of ensuring rigorous and accurate monitoring was in place every week for every patient. Following that, other improvements included better escalation processes, ensuring weekly patient tracking list meetings had clear and followed up actions, stronger engagement with MDM leads, a review and learn approach to breaches, and strengthened links with the CCG to improve primary care referrals and with the local cancer alliance. All these and more helped improve the clinical pathway for patients and ultimately patient care.

Jayne Black, Chief Operating Officer, said: “Every single person involved in the improvements has made an impact on performance and should be proud. The challenge now is to sustain and build on these improvements and with the foundations now in place we’re on course to do that.”

3. A night of celebration at the Stonewall Regional Awards

Our Euan Keat Centre in Princess Royal was the stage for this year’s Stonewall South East Regional Awards on Wednesday – and what a night it was!

Dozens of Diversity Champions came from across the region to be a part of the event, opened by Alan McCarthy (Chair of the BSUH Board).

The highlight of the evening was the presentation of Stonewall’s Regional Network of the Year award to our very own LGBTQ+ Network. It was accepted by Nick Groves (the Network’s Convenor) and Sam Margerison (Deputy Convenor). In his acceptance speech, Nick said:

“I’m very proud to accept this award on behalf of the LGBTQ+ Network. It’s a real mark of the progress made in the journey our Network has been on in the past few years.

“We couldn’t have achieved this much without the passion of our LGBTQ+ staff and allies, the leadership of CEO Marianne, Managing Director George and our Trust Board. We have learned a huge amount from partner organisations, as well as our LGBTQ+ patients and communities who share their experiences with us, and help us continually improve the care we can offer.”

A photo album is available in our (award-winning!) LGBTQ+ Network’s Workplace Group. Just search for *LGBTQ+* in Workplace. You can also follow the Network on Twitter and read about the event as it unfolded in their timeline: www.twitter.com/bsuh_lgbtq



4. Staff briefing – upcoming dates

All staff are invited to attend monthly briefings with our Chief Executive Marianne Griffiths and Dr George Findlay, Managing Director, Deputy Chief Executive and Chief Medical Officer.

The next staff briefing will be held in the Euan Keat Centre at PRH on Tuesday 18th February 13:00-14:00.

Come and find out about:

- The latest Trust performance figures
- Trust plans and upcoming changes
- New operational management arrangement
- There will also be an opportunity for a short question and answer session at the end.

If you can't make this one, don't worry - a full list of dates up to the end of August can be found on info-net: <https://nww.bsuh.nhs.uk/working-here/staff-briefing/> and some future ones here below:

- **PRH Euan Keat Centre** – Tues 18th February 13:00-14:00, Tues 24th March 09:00-10:00, and Tues 28th April 10:00-11:00
- **RSCH Board Room, Trust HQ** – Weds 26th February 13:00 – 14:00, Monday 23rd March 13:00-14:00, Tuesday 28th April 10:00 – 11:00



Best of BSUH

 **Joanne A. Simpson** @jasimpson13
Feb 1

Massive congratulations to Sarah for her last day as a student. Can't wait to see you as a newly qualified nurse in a few weeks. So special Sarah and Anna have chosen to join our Neuro family. @l8awest @NeuroBSUH @BSUH_NHS @preceptormel



 level9a retweeted

 **Annette Gericke** @gericke_annette
6 days ago

Great enthusiasm on @level9a around improving communication at discharge. The team with the new Patient Discharge Handbooks, 7 discharges before midday today well done all! @BSUHChiefNurse @Jaynerblack @clarewill72



 **Hollie Poole RN** @holliejp
1 day ago


Grateful to @BSUH_NHS for the efficient and compassionate care received today to my daughter. Everyone we came into contact with were so helpful and caring. #Thankyou #NHS



BSUH NHS LGBTQ+ Network @BSUH_LGBTQ · 8h
Fantastic night @stonewalluk SE Regional Awards. @BSUH_LGBTQ Dep. Convenor @SamAm_UK talked about 'standing on the shoulders'. Thanks @ClaireDepChief for helping us start the journey!



(L to R) Bassi Muteyeye, practice educator; Liz Johnson, practice facilitator; Claire Martin, head of nursing and midwifery education; acute and specialty PA; Trish Leahy, practice development nurse

 **ajs** @AmandaJG64 · 14h

Staff Nurse Becca Robinson of Overton ward and your team of staff are inspirational. Thank you so much for your above and beyond care. @BSUH_NHS

Did you miss?

(posted on Info-net or Workplace over the past week)

- [Nominations for the Patient First Star awards 2020 are now open!](#)
- [Coronavirus \(COVID-19\) update Wednesday 12 February](#)
- [Staff Briefing - Tuesday 18th February](#)
- [OrderComms important information](#)
- [Sustainability Day 2020](#)
- [MicroGuide updates](#)
- [TB Awareness](#)
- [EZ-IO Checking procedure](#)
- [Pressure Ulcer Attitudinal Survey](#)
- [Bands 2 - 4 Conference, 26 March](#)

Upcoming events and training

Please see nww.bsuh.nhs.uk/news/events-calendar/
All training events are on <http://iris.bsuh.nhs.uk>

- [Mental Health Awareness training for Managers – new dates announced](#)
- [Renal Study Day – 9th April](#)
- [Staff briefing – Tuesday 18th February](#)
- [Medical Appraisal Walk-in Session – Brighton 17 Feb](#)
- [Staying Strong Lunch n Learn – 20 Feb](#)
- [Kaizen clinic – 26 Feb](#)
- [Medical Appraisal Walk-in Session – PRH 27 Feb](#)

Follow us at:     Your next Buzz will be published on Friday 21st February 2020.