

## Who pays for the funeral?

The costs are met from the deceased's estate or by those making arrangements. If the next of kin, or the person arranging the funeral, is on state benefit it may be possible to get a grant from your local authority Department of Work and Pensions.

## Where can I get support to talk about how I feel?

If you feel the need to talk with someone sympathetic who is outside your immediate family you can contact the hospital chaplain.

If you do not understand this leaflet, we can arrange for an interpreter.

إذا كنت لا تستطيع فهم محتويات هذه النشرة فيمكننا عمل الترتيبات لتوفير مترجم شفوي لك.

এই প্রচারপুস্তিকাটি যদি আপনি বুঝতে না পারেন, তবে আপনার জন্য আমরা একজন অনুবাদকের ব্যবস্থা করে দিতে পারি

如你不明白本單張的內容，我們可安排口譯員服務。

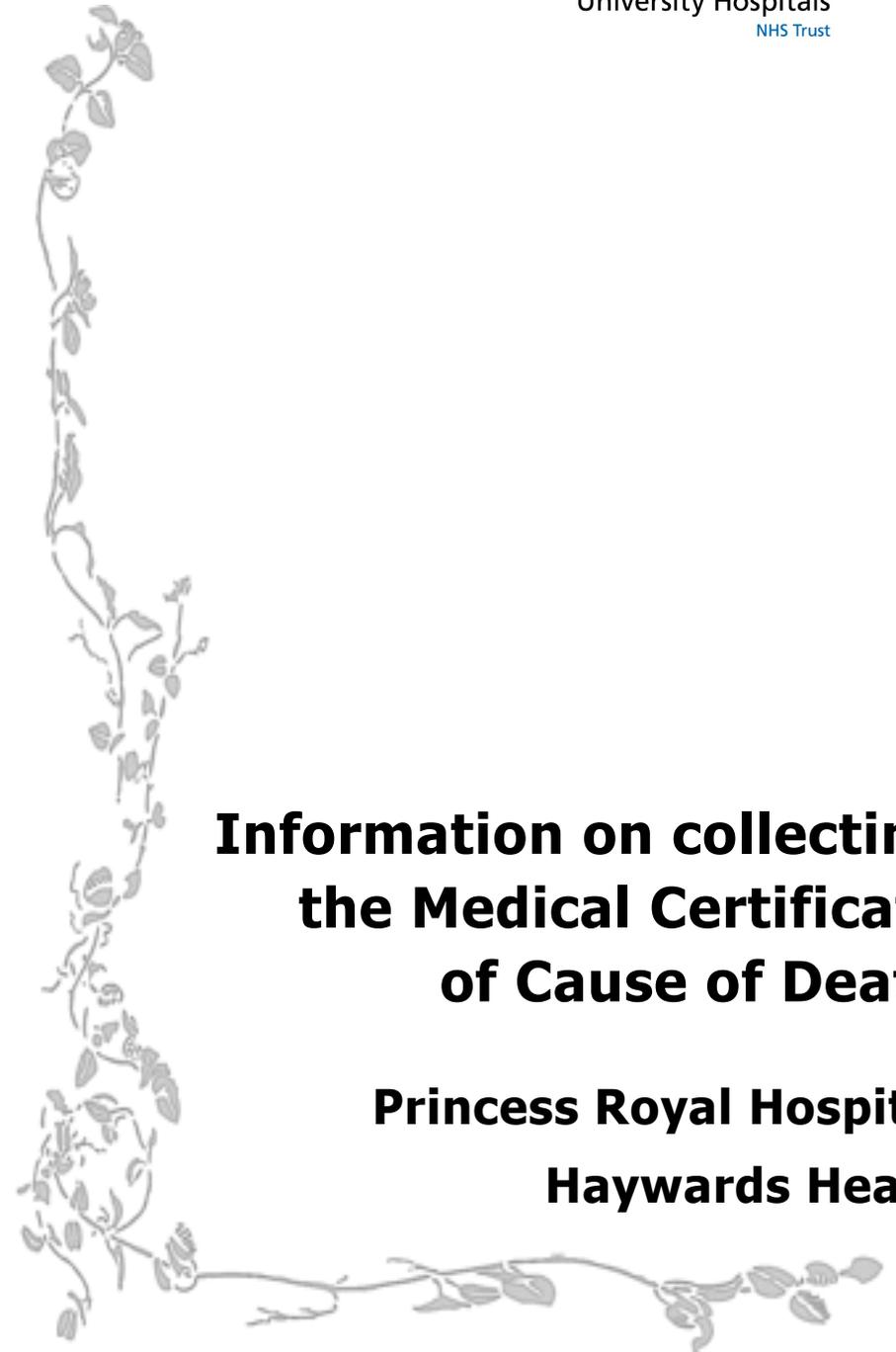
如你不明白本傳單的內容，我們可安排口譯員服務。

اگر مندرجات این جزوه را نمی فهمید، ما می توانیم مترجم در اختیارتان بگذاریم.

Jeśli masz trudności w zrozumieniu tej ulotki, możemy zorganizować tłumacza.

# Information on collecting the Medical Certificate of Cause of Death

Princess Royal Hospital  
Haywards Heath



# **PRINCESS ROYAL HOSPITAL**

## **What do I need to do?**

On the next working day following the death please phone the Bereavement Office after 10.00am on 01444 441881 ext: 8101 to discuss the collection of the Medical Certificate of Cause of Death.

If staff are busy when you call you will need to leave a message giving your contact details and your call will be returned.

If your religious or cultural affiliation has any specific requirements regarding funeral arrangements please mention this when you speak with the ward and with the Bereavement Office

Please do **NOT** come to the Bereavement Office without having made an appointment.

## **What happens next?**

On the next working day following the death the Bereavement Office will arrange for one of the doctors who cared for the person who has died to come to the Bereavement Office and begin the process of completing the papers. When this has been completed the Bereavement Office will arrange for you to come in to the Bereavement Office to collect the completed Medical Certificate of Cause of Death (MCCD).

For a variety of reasons this process can take up to **five** working days. We strongly recommend that you do not set the date or time of the funeral until your Funeral Director has informed you that they have all the correct paperwork.

**We would like to offer you our condolences at this time.**

## **When I have collected the Medical Certificate of Cause of Death how do I obtain the Death Certificate?**

You will need to contact

The West Sussex Service Line (01243 642122)

They will arrange a time when you can register the death.

If you need to contact the Coroner's Officer they are at:

The Horsham Coroner's Office (01273 404163)

## **Can my loved one donate tissue?**

Yes, many people who die in hospital are suitable to donate tissue, regardless of their age or medical condition. Tissue donation can benefit the lives of others in a very special way. Tissue that can be donated include eye tissue, skin, bone, tendons and heart valves.

The donation will take place in the hospital within 24-48 hours. You will be able to see your loved one afterwards and the donation will not delay any funeral arrangements.

If you would like more information about tissue donation then please contact the nurse in charge of the ward as soon as possible, ideally within 12 hours of your loved one's death.

## **Can I see the person who has died?**

We recommend that after the deceased has left the ward/clinical area further viewings of the deceased are conducted at your convenience when the deceased are in the care of your chosen funeral director. If you do want to view the deceased before they arrive at the funeral directors viewings can be arranged at the hospital Monday to Friday (except Bank Holidays) between 8.30am and 3pm by contacting the Mortuary Staff on ext 8449 The Mortuary staff will need time to arrange a viewing and will advise you when to come into the hospital and how to find the Chapel of Rest.