

Overview:

Shadow Risk Assessment Framework

Responsive:

Consultant-led Referral To Treatment (RTT)

Diagnostic waiting times

Cancelled elective operations

Cancer access

Effective:

Mortality Indicators

Safe:

Harm Free Care

Infection Control

Caring:

Complaints

Friends & Family

Local

A&E

Delayed Transfers of Care

Activity

Activity: A&E, Daycase and Elective Ordinary Spells and Outpatient New Attendances

Appendices

Appendix 1: National Standards Scorecard

Appendix 2: All Measures Scorecard

Appendix 3: Definitions