

## **Transcript of PRH maternity services virtual tour**

### **0:00 – 0:41: Paulina, midwife on delivery suite**

Hello my name is Paulina one of the midwives working at Princess Royal Hospital on the delivery suite. We have eight rooms and a few birthing pools. This is one of the birthing pools. They are very good and supportive for normal birth so we encourage ladies to use water during the birth and during labour. We also have different rooms with birthing balls and different equipment. We do facilitate normal births but also we have theatre facilities to ensure that you and your baby are safe. We will make sure that you have a great experience of giving birth to your baby.

### **0:42 – 1:12: Wendy, maternity care assistant**

Hi my name is Wendy. I'm one of the maternity care assistants that work here at the Princess Royal and it's my job to generally care for the women and babies, to feed and support, and generally support midwives.

Here we are in triage where people phone in for assessment of labour and we invite people in and a midwife will assess. If you're in established labour then you will go round to delivery suite where you will have your baby and then come back to Bolney postnatal ward where we generally care for women and babies.

### **1:13 – 1:27: Mary, housekeeping department**

My name is Mary and I work in the housekeeping department. We have an inspection every week so we keep it nice and clean. The staff are lovely. I really get on well with the staff and everybody is so friendly.

### **1:28 – 1:53 Claire, student midwife**

Hi my name's Claire. I'm a student midwife here at the Princess Royal Hospital. It's a lovely unit to be part of. We are passionate about what we do and we love looking after women and their babies. It's very naturally lit, it's very calm and it's a really pleasant place to have a baby.

We're always trying to improve so it would really help if you would use the friends-and-family test to tell us about your experience. Thank you.