



# KnowledgeShare

## News from KnowledgeShare - September 2020

### Facts and figures

*Teams using KnowledgeShare for:*



Evidence Updates

**100**



Evidence Searching

**33**



Skills Teaching

**8**

*Members receiving updates:*



**43,112**

*Support requests from LKS teams:*



**38**

### Category Q&A



How do new categories get added to KnowledgeShare?



You suggest them! You can request a new category at any time by emailing [bsuh.knowledgeshare@nhs.net](mailto:bsuh.knowledgeshare@nhs.net).

We discuss suggestions at a monthly meeting and update the category tree each time we agree on new additions. Sometimes we will get back to you and suggest that an existing category or combination of categories is used instead. This may be because the suggested term is too specific and would risk members missing out on relevant resources. Our specialist librarians in the BSUH team also regularly help us develop new categories in their areas.



Some recently added categories: Diverticulitis, Spinal Fractures, Headache, Tic Disorders, Hyperkalaemia, Necrotising Fasciitis, Freedom to Speak Up, Bullying and Harassment, and of course... Coronavirus Infections.

The full list of categories can be downloaded from the [KS Handbook-Updates, Appendix 1](#)

Questions or comments about KnowledgeShare? Email [bsuh.knowledgeshare@nhs.net](mailto:bsuh.knowledgeshare@nhs.net)



# KnowledgeShare

## Changes to member profile pages

In our latest update we made some improvements to the Member personal information page to provide visual feedback on the **Address formally?** selection.

The text under **Welcome to KnowledgeShare** now displays how the Member will be addressed in emails, depending on whether **Address formally?** has been checked or unchecked.

If **Address formally?** is checked:

Welcome to KnowledgeShare,  
Dr Bray

How would you like to be addressed in emails?

Address formally  Address informally

If **Address formally?** is unchecked:

Welcome to KnowledgeShare,  
Walter

How would you like to be addressed in emails?

Address formally  Address informally

How would you like to be addressed in emails?

Address formally  Address informally

Title  First name(s)

Preferred name

Edit if preferred name is different from first name

The **Preferred name** field will appear if **Address formally?** is unchecked, and by default displays what is in the **First name(s)** field. It can be edited to address the Member by a different preferred name.

Welcome to KnowledgeShare,  
Fitz

## Promoting KnowledgeShare

University Hospitals Birmingham have produced a [library podcast](#) for their members that explains the benefits of signing up to KnowledgeShare. You can listen to it online and maybe do something similar!

“If you want to change your subject area the current awareness service is really flexible. So if you finish one research project and you move on to another, just let us know and we can change the topic. It is a really good resource just for anyone to use.”



Excerpt from the University Hospitals Birmingham podcast

## Forthcoming training and events

### Evidence Search

Tuesday 10th November—2.00pm

This online demonstration will help you manage evidence searching with KnowledgeShare.

### Adding local resources

Wednesday 30 September—10.00am

This online demonstration will show you how to add local events, guidelines and books to your Members' updates

### Skills

Friday 16 October – 10.00am

This online demonstration will help you manage information skills teaching with KnowledgeShare, including *ad hoc* teaching or scheduled sessions.

Email [bsuh.knowledgeshare@nhs.net](mailto:bsuh.knowledgeshare@nhs.net) to book.