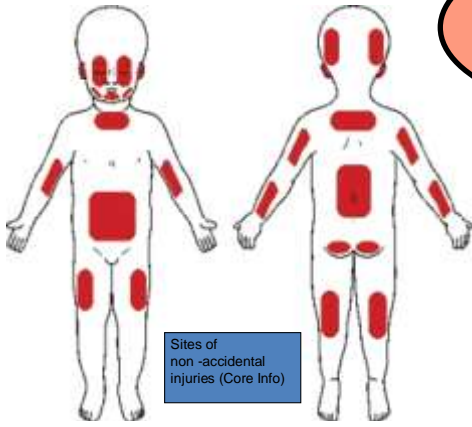
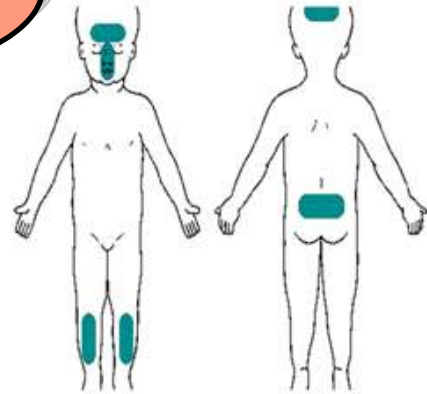


SCENARIO
Health professional sees a baby or child with skinmark or injury and is concerned



Sites of non-accidental injuries (Core Info)



Sites of accidental injuries

CORE INFO: Evidence base for medical aspects of child abuse: systematic reviews of literature on child abuse and accidental injuries.

NB: any bruising in non-mobile children always raises concern + warrants referral via the Front Door for Families the same day

If you believe a child to be at immediate risk of harm, call the POLICE.
If not, the **FIRST** action should always be to make a referral.

Contact the Front Door for Families, or Emergency Duty Service (EDS).
Front Door for Families – (01273) 290400 FrontDoorForFamilies@brighton-hove.gcsx.gov.uk

- 9-5 Monday-Thursday, 9-4:30 Friday
Relay detail of concerns and your return contact details to Social Work contact.

EDS – (01273) 335905/6

- Outside of Front Door for Families opening hours may be voicemail. Leave a message with concerns and your return contact details.

If child has current injury, information will be passed immediately to Duty Practice Manager or Team Manager if the Practice Manager is unavailable.

Document the name of the person you spoke with and the response you received.

NOTE: If return call is not within an appropriate time frame i.e. 30 minutes, document this AND give feedback to Social Services ASAP, as part of ongoing review of EDS service.

NOTE: Front Door For Families / EDS - responsible for liaising with paediatricians and police regarding a Child Protection medical and are also responsible for organising transport.

Happy with response?

NO

Ask for clarity about decision, e.g. "why are you not coming to see this child?"

YES

Responsibility now lies with Social Services.
Note: it may be necessary for Social Services to contact you when following up the referral.

Follow up ALL referrals, in writing, in 24 hours.

If still unhappy...

- Ask to speak to a SW manager. In the out of hours situation EDS have the senior manager on call rota details.
- Call 999 and ask for the Police to attend if the concern is that the child is in immediate danger e.g. angry/violent carer who is not co-operating with advice/concern.