

BSUH Discharge Hub & Integrated Discharge Teams (IDT)

What is it?

Hub provides oversight & co-ordination of all BSUH pathway 1,2 & 3 discharges

- Unblocks escalated issues

IDT directly supports discharge out of hospital

- Provides education and guidance
- Specialises in complex discharge (pathway 3)

Who are we?

Discharge Co-Ordinators and Flow Coordinators
Community Trust Managers and Nurses
Doctors and Adult Social Care
Continuing Health Care and CCG
Therapists – Community & Acute
Voluntary and Community Sector
Administration, Quality Improvement and Safety

How can wards help with discharge?

- Tell us about MRFD patients early
- Organise TTOs and transport needs
- Check if patient has keys or needs them
- Involve NOK throughout recording their details
- Escalate any unresolved issues promptly to us
 - Continuously feedback improvements
 - Promote independence from arrival
 - Become a champion for:

How to get in touch?

BSUH Discharge Hub:

RSCH Trust Headquarters, Level 7 Office
bsuh.dischargegovernancecontrolcentre@nhs.net
Extensions: **63496 / 65071 / 65226 / 67907**

RSCH IDT:

bsuh.dischargegovernancecontrolcentre@nhs.net
Extensions: **67885, 63221, 63635**
Barry building wards DISCO: **65228**
Other wards DISCO: **65227**

PRH IDT:

Bsuh.prhdischargehub@nhs.net
Extensions: **68275, 68276**

