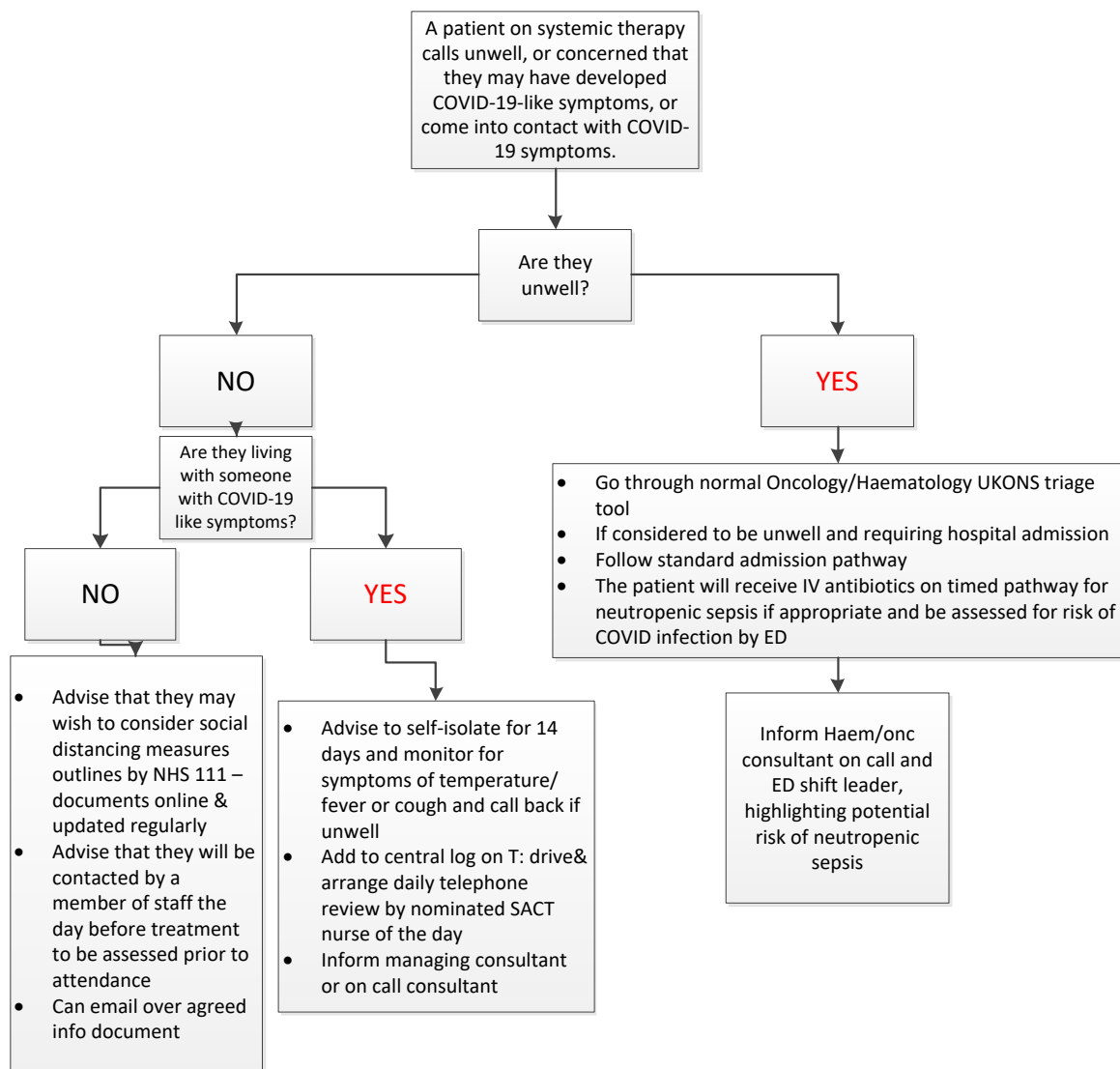


## Haem/Onc Outpatients – Pathway for a suspected COVID 19 patient contacting the department for advice

*In hours calls via Haem/Onc Day Unit*

*Out of hours calls now taken by Haem/Onc Ward*



### Other guidance:

**No Haematology or Oncology patients should be attending the outpatient department if they have been advised to self-isolate, unless specified on an individual patient level by Senior Management team.**

Patients who telephone feeling unwell but are not considered at risk of COVID-19 can attend the department to be reviewed as usual. Staff can run through the questions on the NHS 111 website with the patient over the phone to check COVID-19 risk first.

Any concerns then speak to on call consultant or Sarah Westwell or Leigh Harvey

Daily huddle at 08.50 in Leigh Harvey's office to discuss any concerns and logged calls – conference call number 08447620762, PIN 22071.

Patients phoning regarding holiday/travel advice should be directed to NHS 111 (the website gives the up to date advice for travellers). We should not be giving holiday advice.

Keep central log of all calls & scans of triage forms on T: drive.

Reassure all patients that they may have a telephone consultation in place of their planned physical appointment if they would prefer. Please contact SCC OPD on bsuh.scc.outpatients@nhs.net to advise.