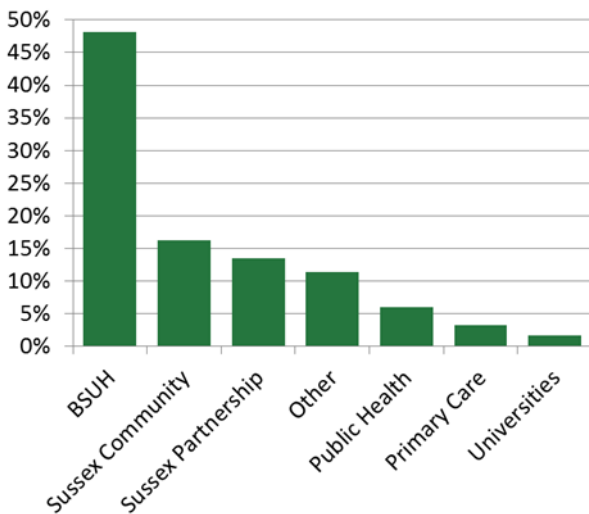


Introduction

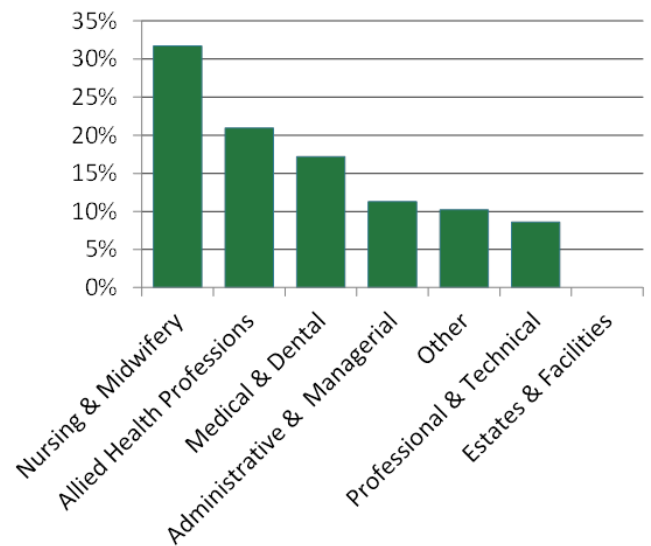
In August 2018 we conducted a survey of our [KnowledgeShare](#) service. KnowledgeShare manages our regular evidence update emails, our evidence search service and our information skills teaching. In future it will expand to support networking and communities of practice. The questions we asked are available in the appendix at the end of this document.

We received 265 responses. Below is a breakdown of those respondents by organisation and job role:

Respondent Organisation



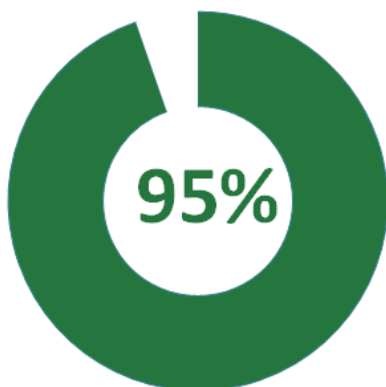
Respondent Job Role



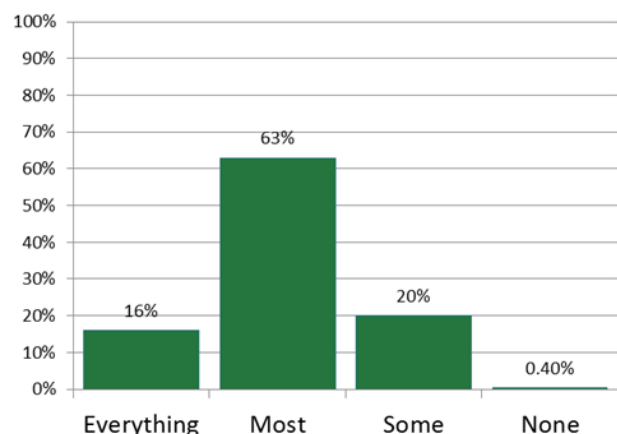
KnowledgeShare evidence updates

KnowledgeShare provides personalised email updates to members on new publications in areas of interest to them. We asked respondents to tell us about the quality and impact of the evidence updates.

95% of respondents receive regular KnowledgeShare updates



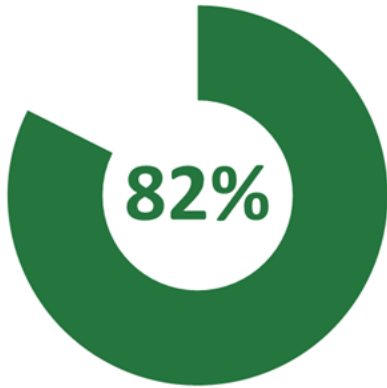
79% of respondents said most / all resources received were new to them



"These updates informed my ability to do process mapping and to speak to clinical colleagues about specialist subjects."

- Manager, Brighton and Sussex University Hospitals

82% of respondents accessed resources in the last few months



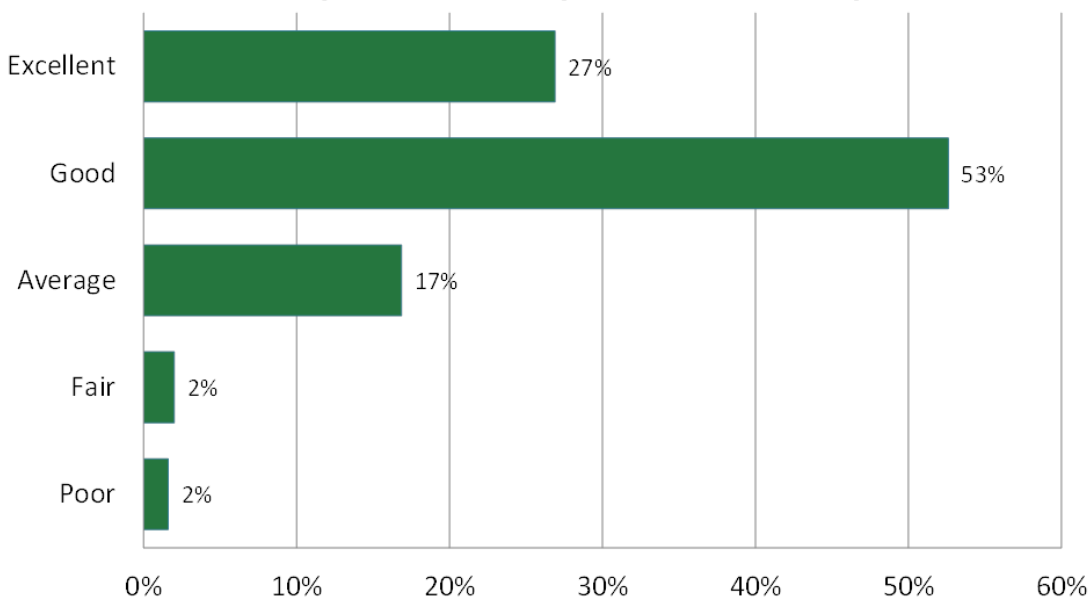
39% of respondents contacted the library service for additional advice/assistance after receiving updates



"I use many of the documents to support the reduction in use of sedation in people with dementia in hospital."

- Nurse, Brighton and Sussex University Hospitals

How would you rate the impact of evidence updates?



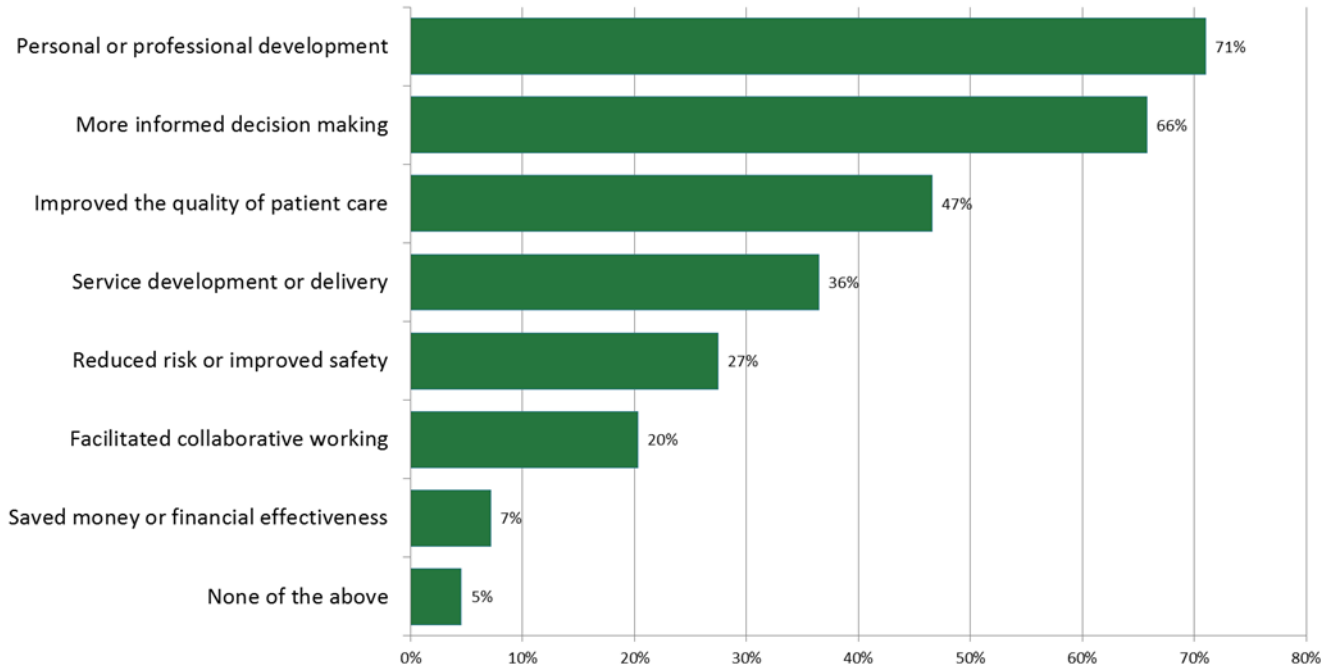
"I used the emergency readmissions data to benchmark and provide examples of good practice."

- Manager, Brighton and Sussex University Hospitals

“As education lead, I have cascaded the information to colleagues and used it to facilitate training of our students.”

- Nurse, Sussex Community NHS Foundation Trust

Has the knowledge gained from your evidence update emails contributed to any of the following?



“I used these updates to develop a blended learning programme for preceptorship.”

- Nurse, Brighton and Sussex University Hospitals

**Would you like to see more content in any of the topics you are signed up to?
If so, what more would you like to see?**

- Antimicrobials
- Art Psychotherapy
- Cardiac Arrhythmia
- Commissioning and Service Reconfiguration
- Community Nursing
- Custody Nursing / Women in Custody
- Dental
- Dysphagia
- Health Emergency Planning, Resiliency and Response
- Learning Disabilities
- Management in clinical research
- Mental Health
- Midwifery
- Neonatal
- Nutrition
- Occupational Therapy
- Paediatrics / Paediatric Neuro-Disability
- Vascular / Amputee

“Your updates prompted me to think about the evidence for targeted temperature management following cardiac arrest, which avoided unnecessary cooling for patient in ICU.”

- Anon

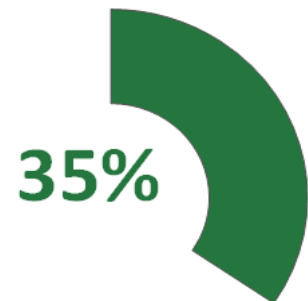
“I have used the evidence to inform how an anxiety group for young people will be run. The evidence has focussed on specific manualised approaches and their results with different age groups and difficulties, and compared to individual work. It has been very useful!

- Allied Health Professional, Sussex Partnership NHS Foundation Trust

Online access to services via KnowledgeShare

One of the features of KnowledgeShare is to provide members with the opportunity to manage their evidence search requests and information skills teaching online. For example, members can request searches, track progress, see the results of previous requests, find search reports requested by other members, etc.

35% of respondents have logged into KnowledgeShare to access the services



How might we improve your ability to manage evidence search requests?

Many of the responses praised the team’s evidence search service, for example: “I think this is done really well at the moment. Individual help with searching often available and this is invaluable for practitioners like me who don't do frequent searching.”

Suggestions for improvements were as follows:

“Longer abstract information”

- Doctor, Sussex Partnership Foundation Trust

“Easier to see if I have access to the citation or if the library need to order for me”

- Anon

“Online form for requests”

- Allied Health Professional, Brighton and Sussex University Hospitals

“Make sure that this information is relevant to my position”

- Allied Health Professional, Brighton and Sussex University Hospitals

“All of the Workforce Transformation projects drew on literature - both commissioned evidence searches and serendipitous via KnowledgeShare.”

- Manager, Brighton and Sussex University Hospitals

“Your evidence updates changed my prescribing practice.”

Doctor, Brighton and Sussex University Hospitals

How might we improve your ability to manage skills session bookings?

Many of the responses praised the skills session booking system, for example: “No problem, I find it easy to access and book, the service is excellent.”

Suggestions for improvements were as follows:

“More sessions available to increase opportunity to attend”

- Professional, Scientific & Technical, Brighton and Sussex University Hospitals

“A ‘how-to’ sign up email would be helpful”

- Allied Health Professional, Sussex Partnership

“More prompts/reminders about availability of sessions and content would be helpful”

- Anon

“Include a link to skill sessions booking form with updates”

- Nurse, Sussex Partnership

“Offer sessions via Skype”

- Allied Health Professional, Sussex Partnership

How might we improve your ability to add or edit your professional interests for evidence update emails?

Many of the responses were highly appreciative of the evidence update emails, for example: “Great as it is, I am happy that these can be edited as needed”.

Suggestions for improvements were as follows:

“Six monthly subject reviews via email”

- Nurse, Brighton and Sussex University Hospitals

“Email instructions on how to do this”

- Professional, Scientific & Technical, Sussex Partnership

“Quick tick box options”

- Nurse, Sussex Partnership

“Provide an easy link to update options”

- Nurse, Sussex Partnership

“These emails better informed my ability to do process mapping and to speak to clinical colleagues about specialist subjects.”

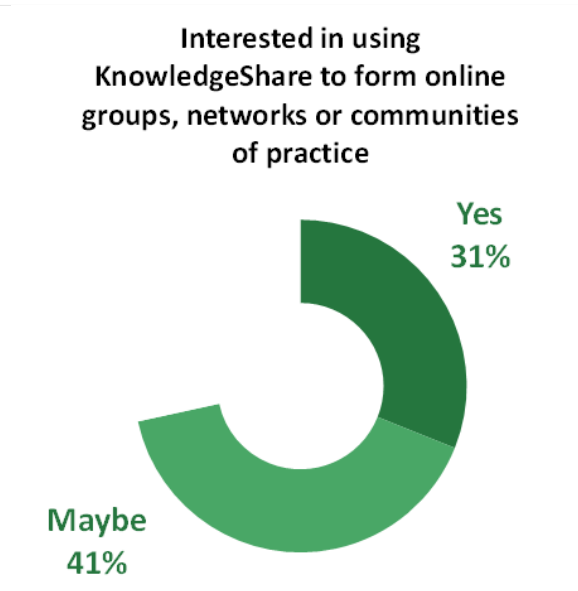
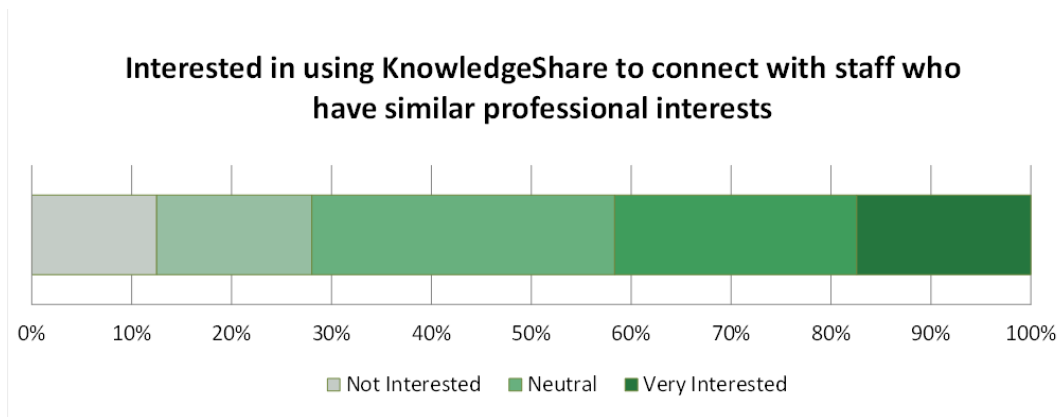
Manager, Brighton and Sussex University Hospitals

“Useful in counselling patients in dementia clinic about treatment options and current research.”

- Anon

KnowledgeShare networking

Over the coming year we will introduce a networking function, allowing members to find colleagues across the country with similar interests in order to collaborate and share knowledge. They will be able to form communities of practice online that can discuss evidence in specific fields, anything from a virtual journal club to a policy group.



Do you have groups, networks or communities of practice that might benefit from an online discussion space?
Amputee pathway
BACC network
CAMHS staff
Domestic violence
Education leads
Emergency nursing
Falls prevention
High cost drug management
LGB&T
MSK Expert Reference Group
Newly qualified nursing
Public health
Smoking cessation
Theatre simulation development

Appendix

We asked the following questions:

1. Do you receive regular KnowledgeShare evidence updates?
2. How many of the resources you receive are new to you?
3. Have you accessed any of the resources over the last few months?
4. Has receiving these updates ever prompted you to contact the library service for additional advice or assistance?
5. Has the knowledge gained from your evidence update emails contributed to any of the following?
6. How would you rate the impact of the evidence updates?
7. How have you used the knowledge gained from your evidence update emails?
8. Would you like to see more content in any of the topics you are signed up to? If so, what more would you like to see?
9. Have you ever logged into KnowledgeShare to access our services?
10. How might we improve your ability to manage evidence search requests?
11. How might we improve your ability to manage skills session bookings?
12. How might we improve your ability to add or edit your professional interests for evidence update emails?
13. How interested might you be in using KnowledgeShare to connect with staff with similar professional interests or search requests?
14. Would you be interested in using KnowledgeShare to form online groups, networks or communities of practice?
15. Do you have any specific groups, networks or communities of practice that might benefit from an online discussion space via KnowledgeShare?